



RMA form Thermal Printheads

Contact details

Company Name: _____

Contact: _____

Phone: : _____

E-mail: _____

General information

Invoice number: _____

Printhead serial number: _____

Printhead information

Date of printhead installed: _____

How long did the printhead print: _____

How did you clean the printhead: _____

How often have you cleaned the print head: _____

Brand of Printer: _____

Print technique: With ink ribbon (thermotranser)
 Without ink ribbon (thermo direct)

Printer settings

Print speed: _____

Printhead temperature: _____

Label data

Dimensions of the label(s): _____

On which base material (s) is printed: _____

How many meters or how many labels have been printed: _____

Thermotransfer ribbon

What quality thermal transfer ribbon do you use: _____

Supplier of thermal transfer ribbons: _____

Width (s) of the ribbon (s): _____

Description of the complaint:

